

**From:** Geoffrey Mann [Geoffrey.Mann@enfield.gov.uk]  
**Sent:** 22 December 2016 17:45  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** complaintsandinformation  
**Subject:** confidential [SEC=OFFICIAL]

**Attachments:** COM 1885.pdf

Classification: OFFICIAL

Dear Ms Cordell

Please find attached a copy of our response to your complaint on behalf of your son.

Yours sincerely


Geoff Mann  
Neighbourhood Team Manager  
Council Housing  
Regeneration and Environment Department  
Enfield Council  
36-44 South Mall  
London  
N9 OTN

Tel: 0208 379 8264

Fax: 020 8884 0069

Email: [Geoffrey.mann@enfield.gov.uk](mailto:Geoffrey.mann@enfield.gov.uk)

Classification: OFFICIAL

**ENFIELD**  
Connected 

**IMPORTANT**

**Every Enfield resident should register for an online Enfield Connected account.  
Enfield Connected puts many Council services in one place, speeds up your  
payments and saves you time. Click here to get connected.**



[Follow us on Facebook](#)



[Twitter](#)



<http://www.enfield.gov.uk>

---

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive